

#### PHYSICIAN OWNED MEDICAL PRACTICE

Access Walk-in Injury Clinic is a licensed, non-emergency walk-in care center located in Exeter, NH. Access Sports Medicine & Orthopaedics, Inc., the parent company of Access Walk-in Injury Clinic, is owned by Dr. Joshua Siegel and Dr. Roderick Bruno. Patients may choose to have their diagnostic services in a facility not owned by physicians. This option can be discussed with your healthcare provider seeing you today.

## COMMENTS ABOUT SERVICES PROVIDED

Access Walk-in Injury Clinic welcomes input regarding patient care. If you have any questions or concerns regarding services you have received, please let us know. You may contact us and /or the following agencies should you have any concerns that we have not been able to satisfactorily address.

#### **ACCESS SPORTS MEDICINE & ORTHOPAEDICS:**

Pamela Bronson, Administrator and CEO Barbara Gauthier, Office Manager and Compliance Officer 1 Hampton Road Exeter, NH 03833 603-775-7575

#### **ACCESS WALK-IN INJURY CLINIC:**

Michael Nickerson DNP, APRN-BC, CEN Medical Director and Clinic Administrator 1 Hampton Road, Suite 201 Exeter, NH 03833 603-775-7575

# NH DEPARTMENT OF HEALTH & HUMAN SERVICES:

Division of Public Health Services Bureau of Health Facilities Administration 129 Pleasant Street Concord, NH 03301 (603) 271-4592 or (800) 852-3345, ext. 4592

## **OMBUDSMAN**:

Office of the Ombudsman NH Department of Health & Human Services 129 Pleasant Street Concord, NH 03301 (603) 271-6941 or (800) 852-3345, ext. 6941

# MEDICARE BENEFICIARY OMBUDSMAN:

Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore MD 21244-1850 1-800-MEDICARE

http://www.medicare.gov/navigation/help-and-support/ombudsman.aspx